

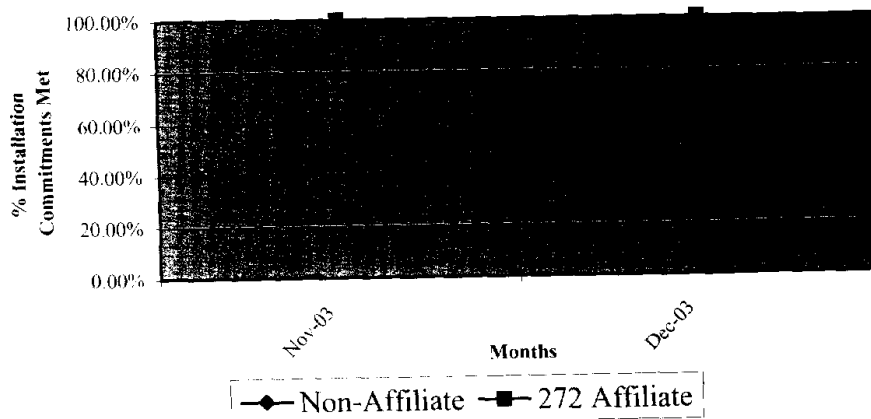
Attachment A-11

Qwest Corporation Section 272(e)(1) Performance Metrics Results Graphs
For the Engagement Period,
January 2, 2003 to January 1, 2004

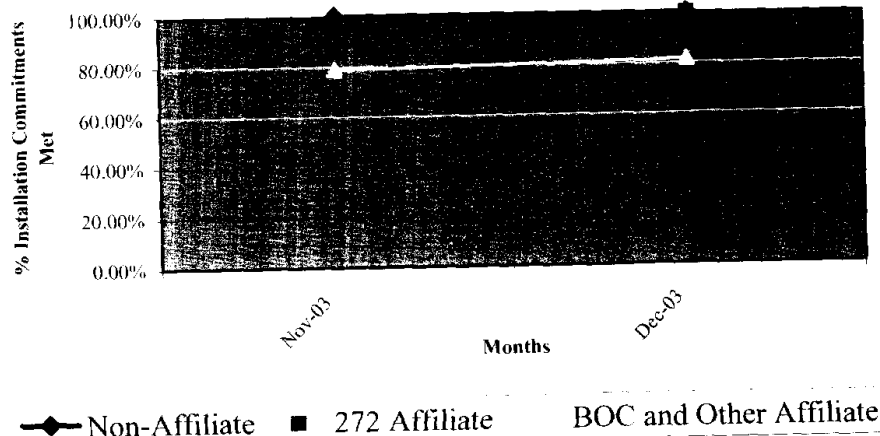
**OP-3 - Exchange Access Installation Commitments Met By Due Date
Colorado Results**

Attachment A-11a
Objective VIII-4

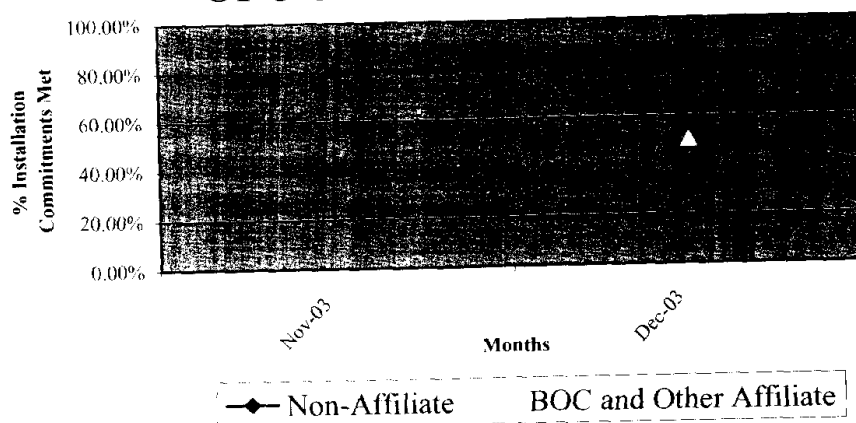
OP-3 Colorado FG_D272



OP-3 Colorado FRAMRLY272



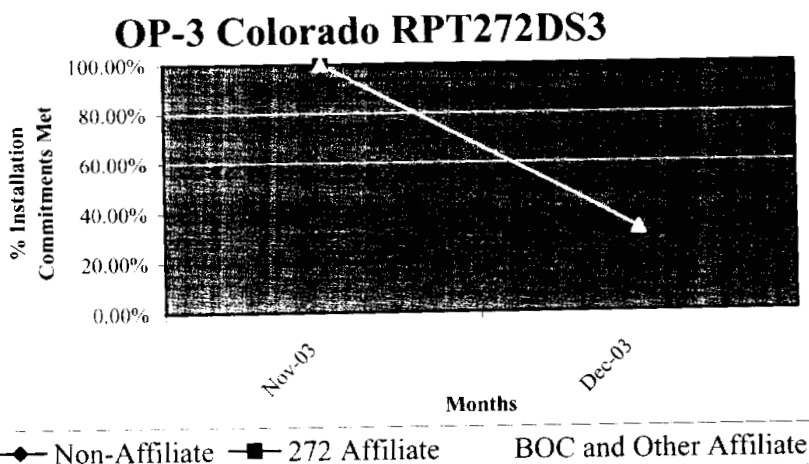
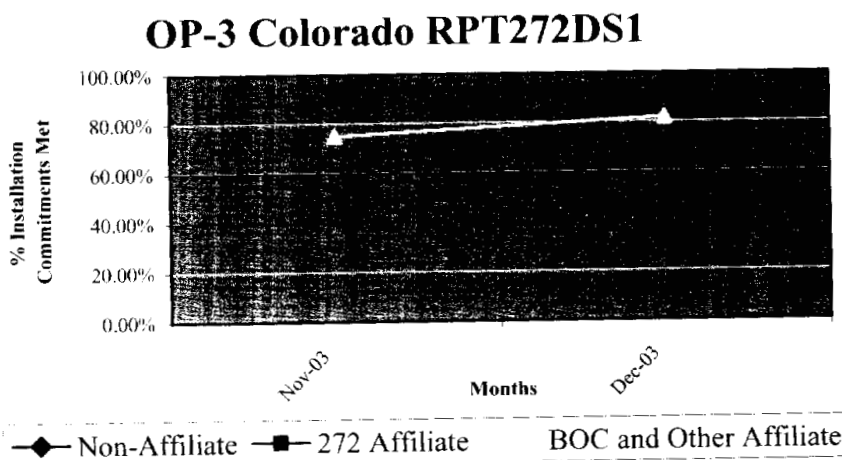
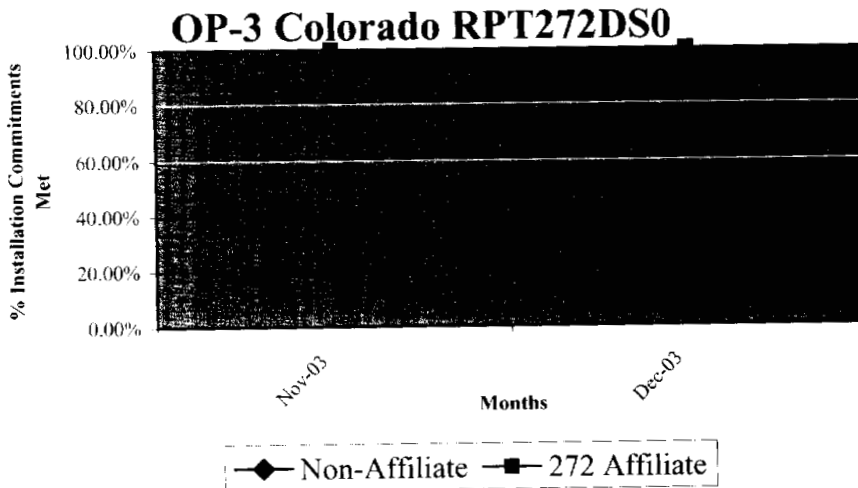
OP-3 Colorado OCN_272



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

**OP-3 - Exchange Access Installation Commitments Met By Due Date
Colorado Results**

Attachment A-11a
Objective VIII-4

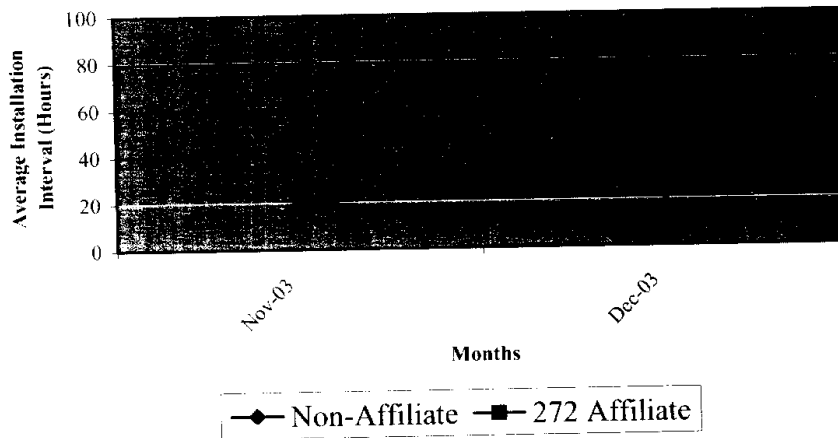


See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

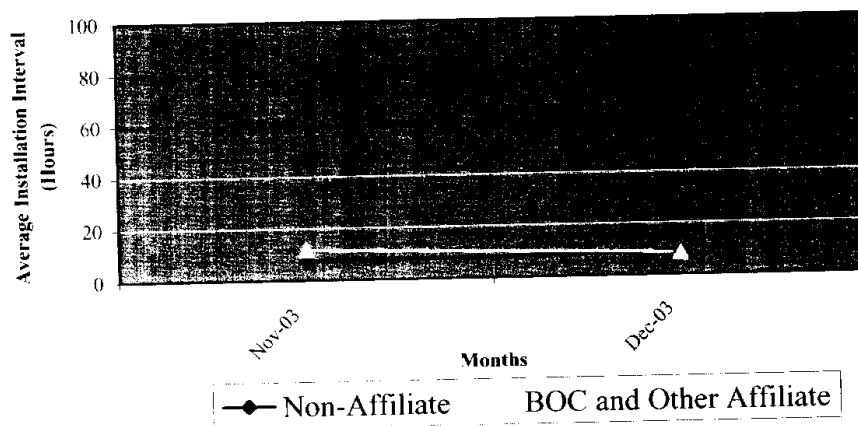
**OP-4 - Exchange Access Installation Interval
Colorado Results**

Attachment A-11a
Objective VIII-4

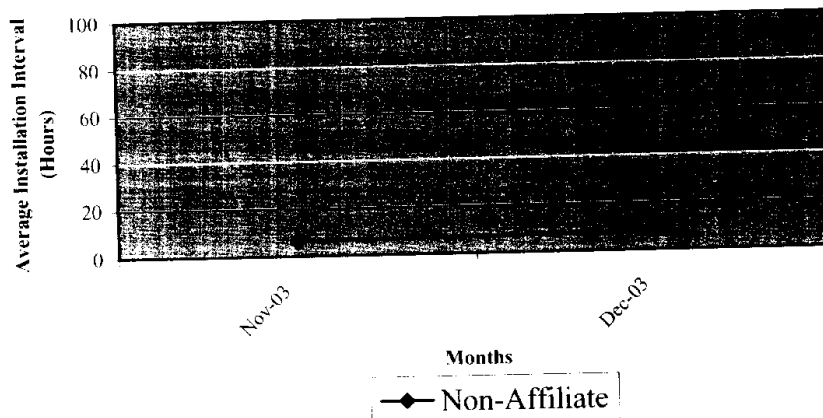
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OP-4 Colorado FRAMRLY272



OP-4 Colorado OCN_272

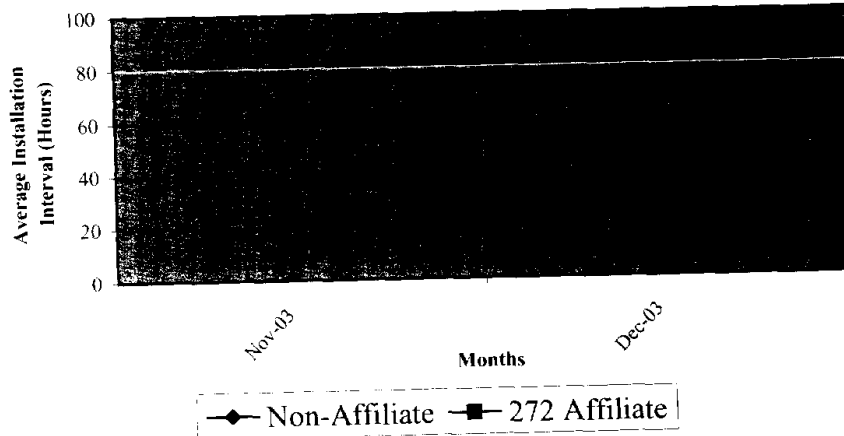


See Report of Independent Accountants on Applying Agreed-Upon Procedures,
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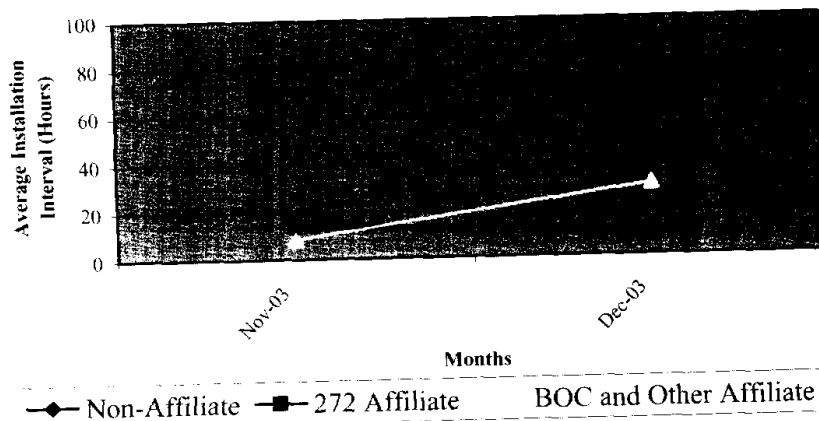
**OP-4 - Exchange Access Installation Interval
Colorado Results**

Attachment A-11a
Objective VIII-4

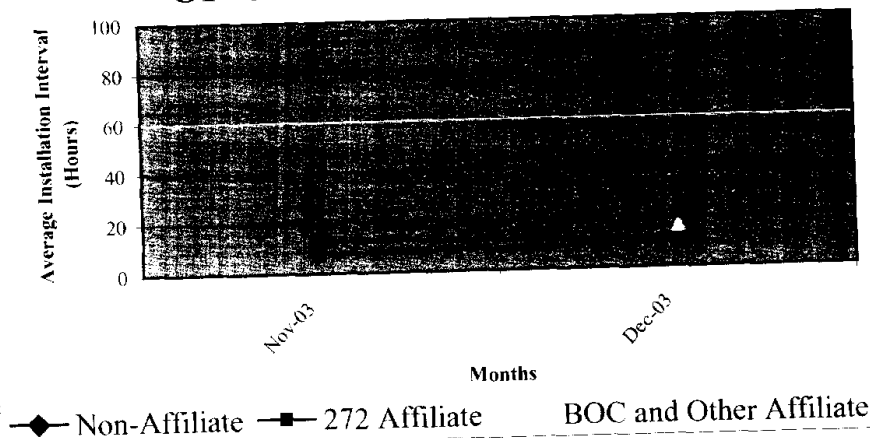
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OP-4 Colorado RPT272DS1



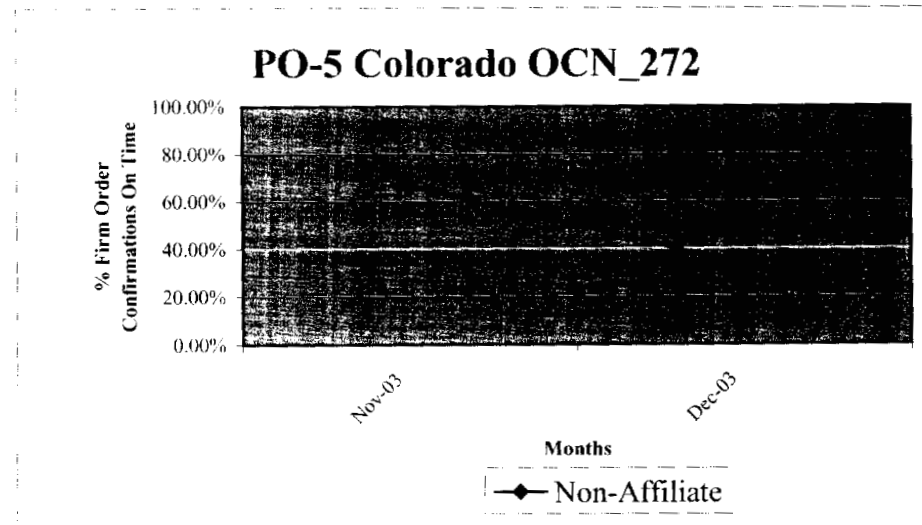
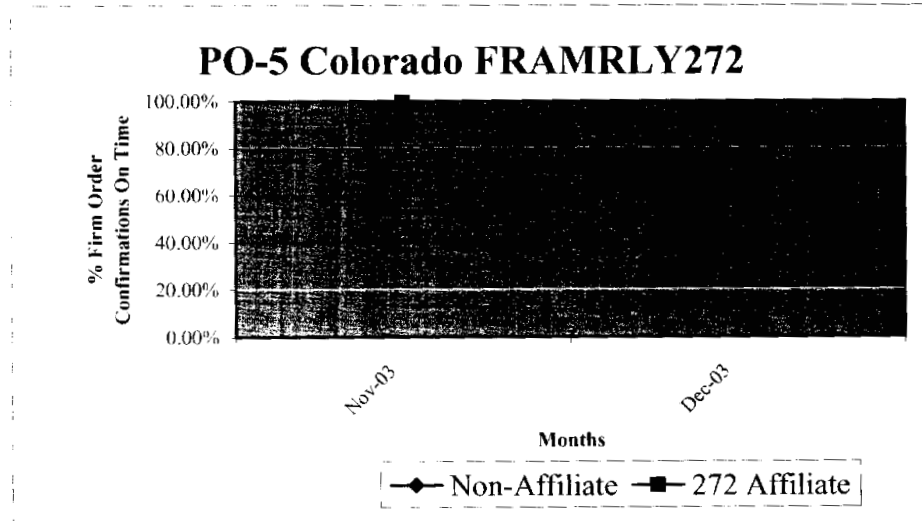
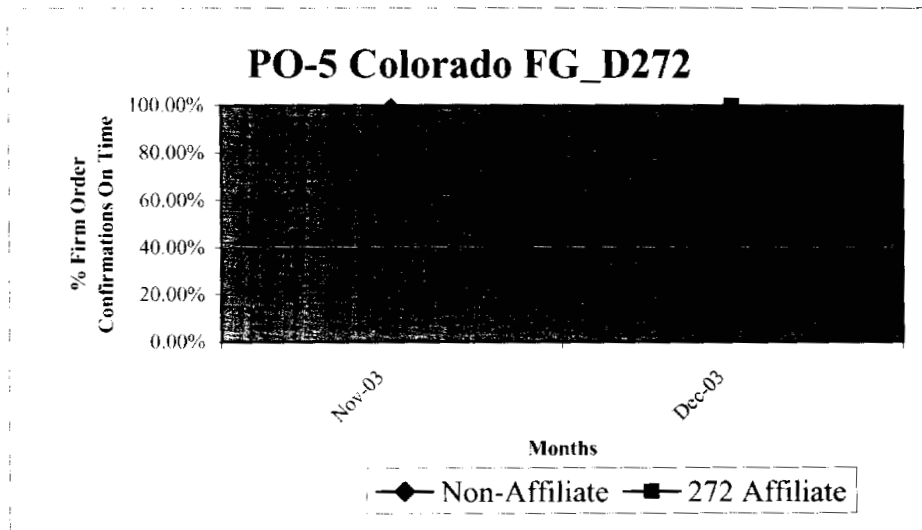
OP-4 Colorado RPT272DS3



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

**PO-5 Exchange Access Firm Order Confirmations On Time
Colorado Results**

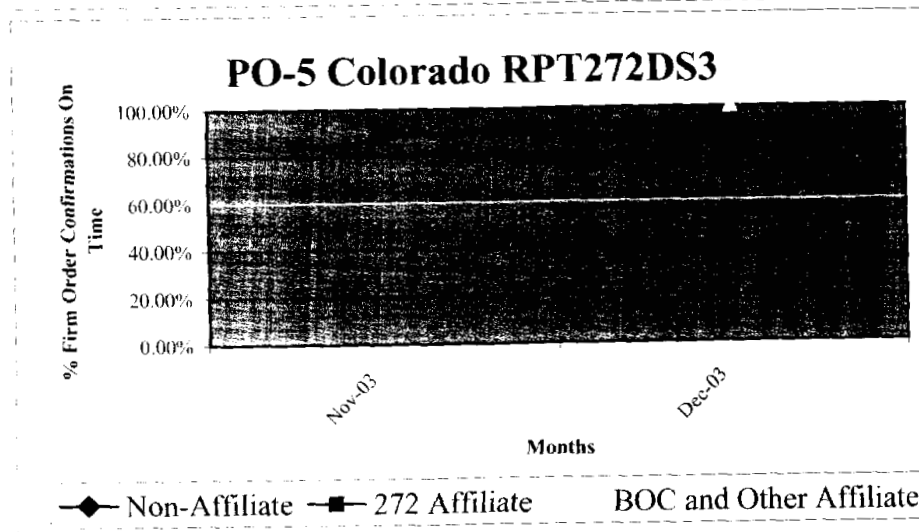
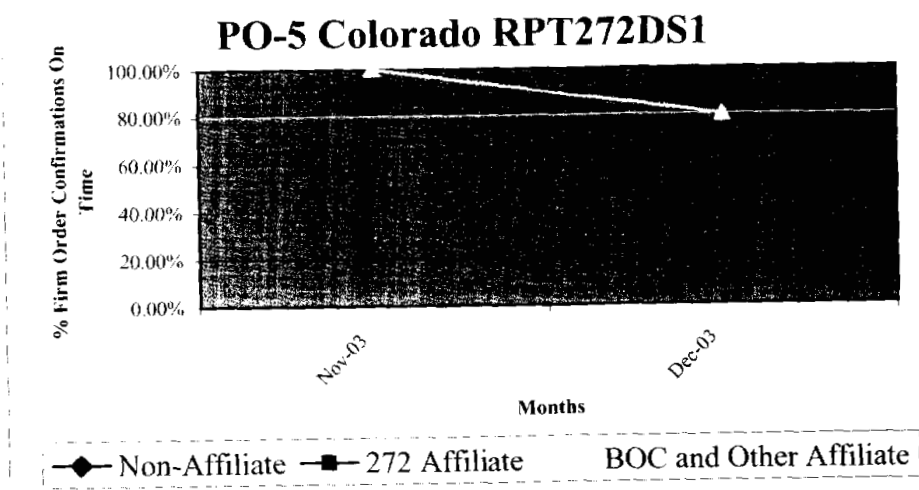
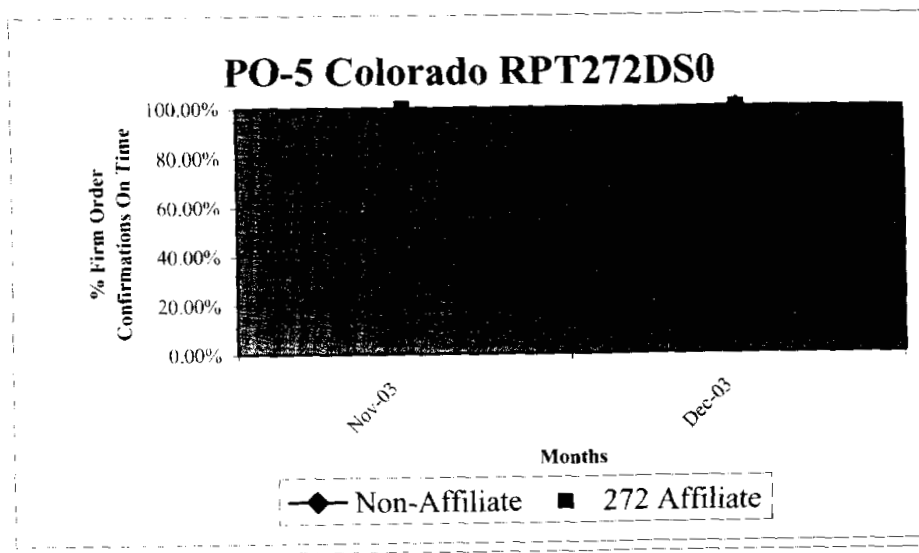
Attachment A-11a
Objective VIII-4



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

**PO-5 Exchange Access Firm Order Confirmations On Time
Colorado Results**

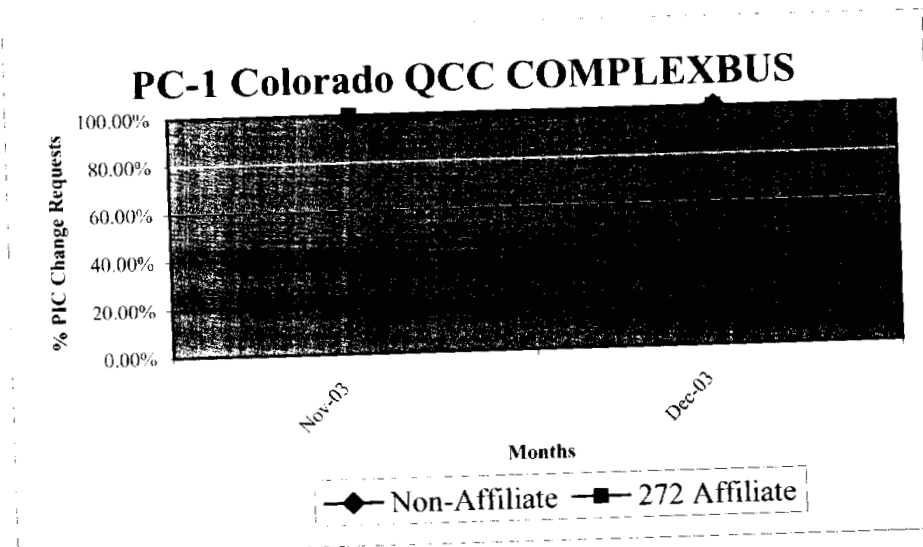
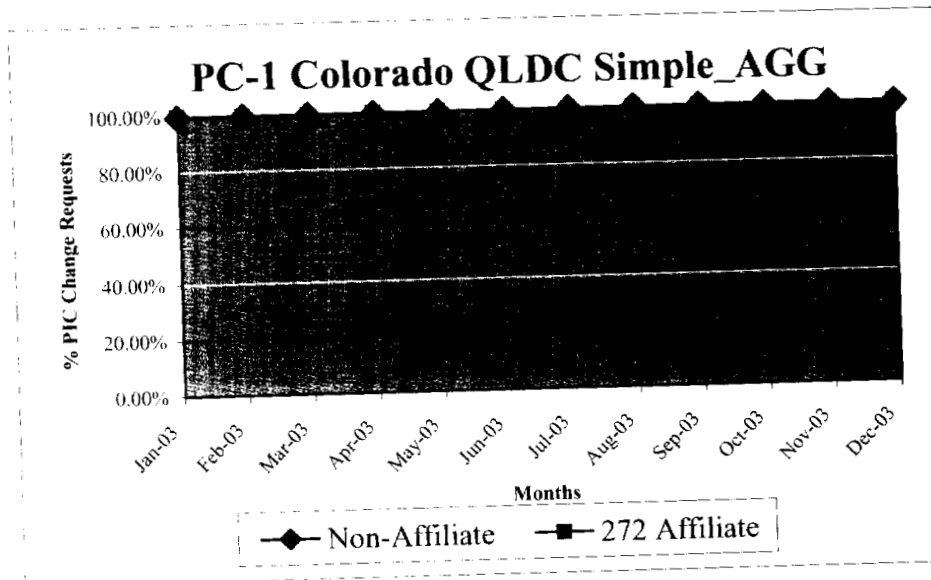
Attachment A-11a
Objective VIII-4



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

**PC-1 PIC Changes
Timely IXC Initiated PIC Change Request
Colorado Results**

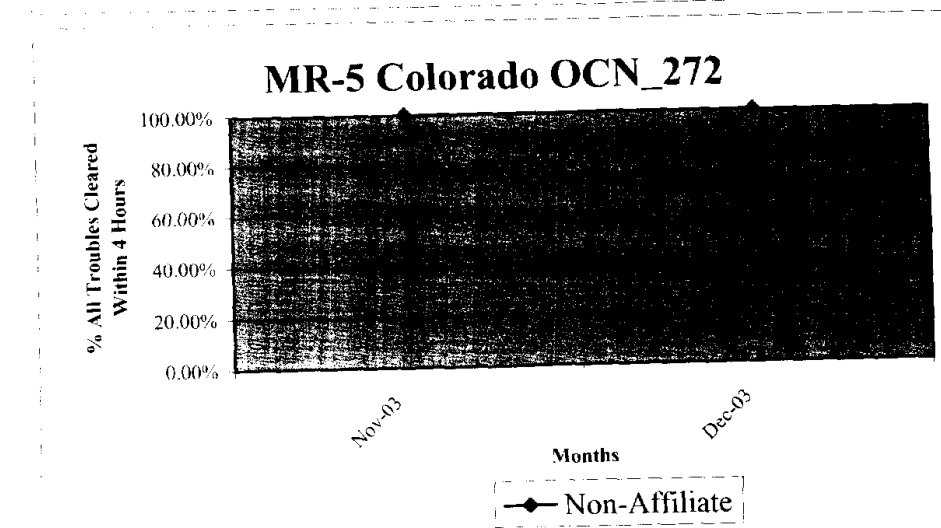
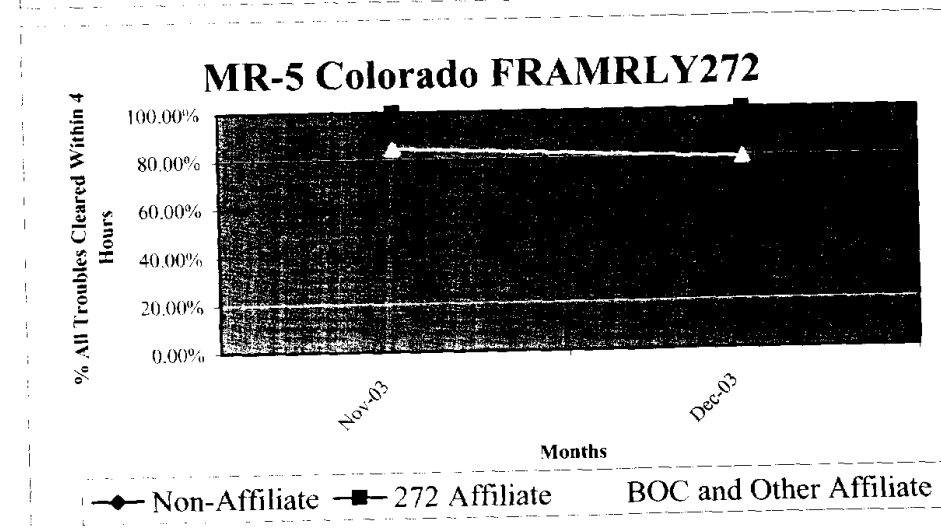
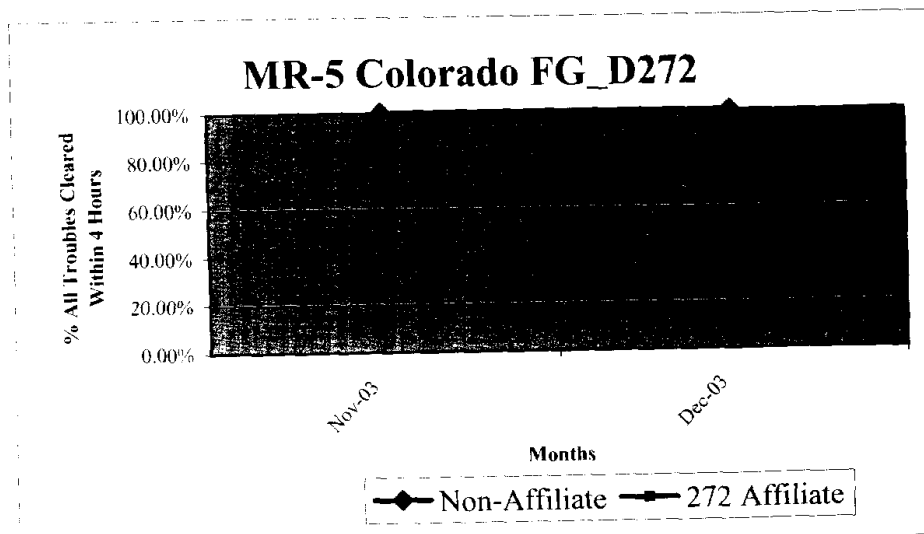
Attachment A-11a
Objective VIII-4



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

**MR-5 Exchange Access - All Troubles Cleared Within 4 Hours
Colorado Results**

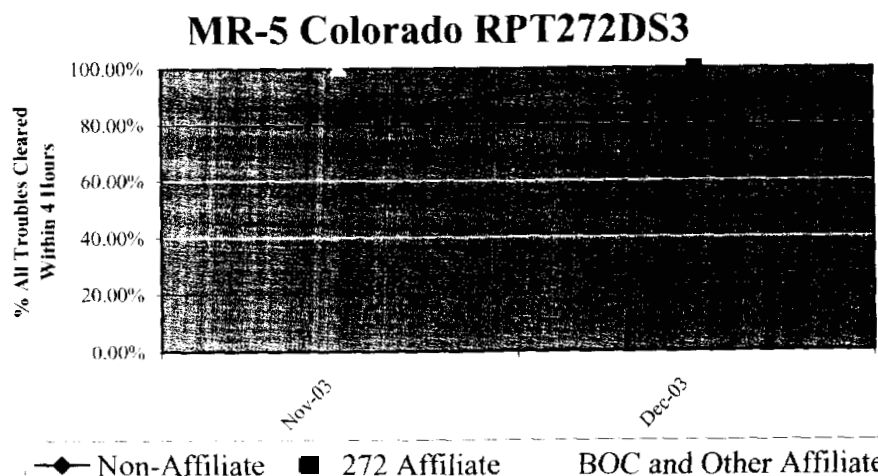
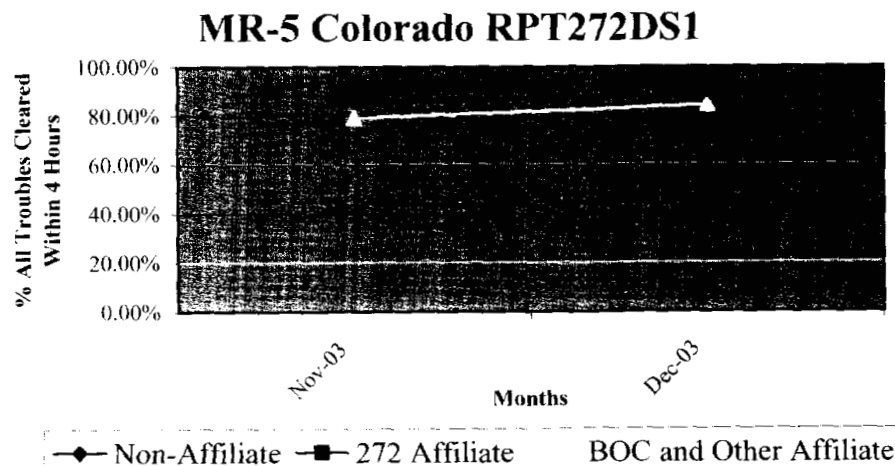
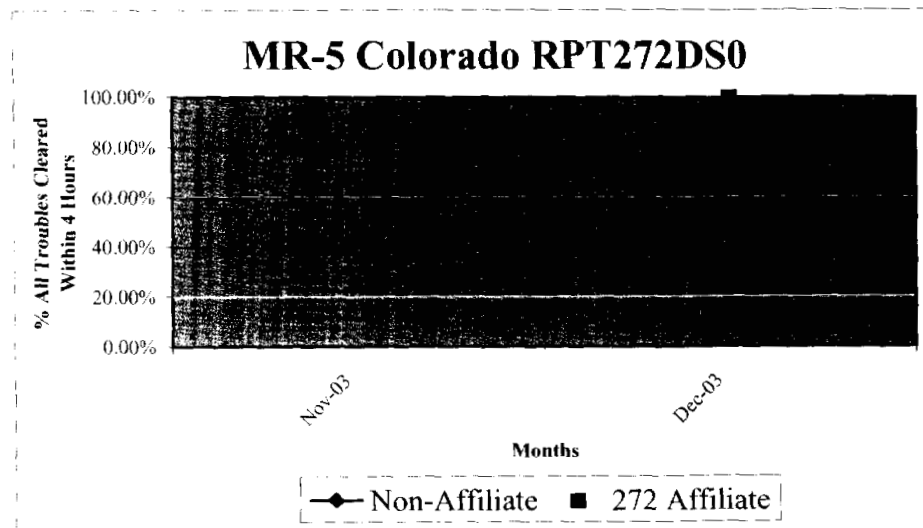
Attachment A-11a
Objective VIII-4



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

**MR-5 Exchange Access - All Troubles Cleared Within 4 Hours
Colorado Results**

Attachment A-11a
Objective VIII-4

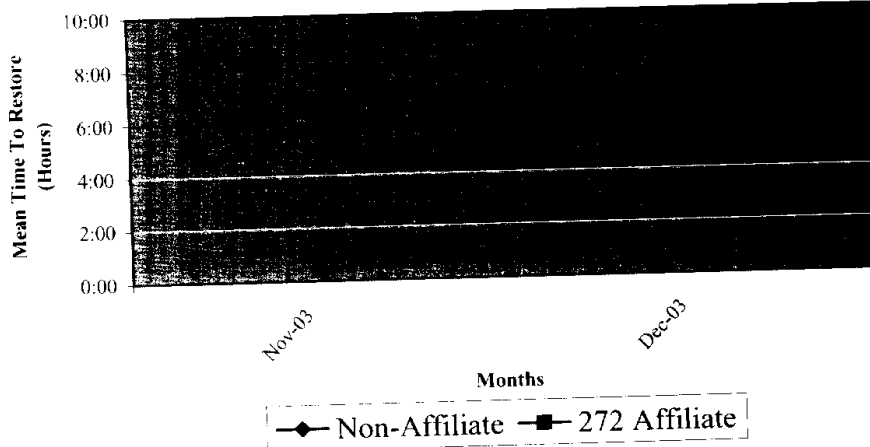


See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

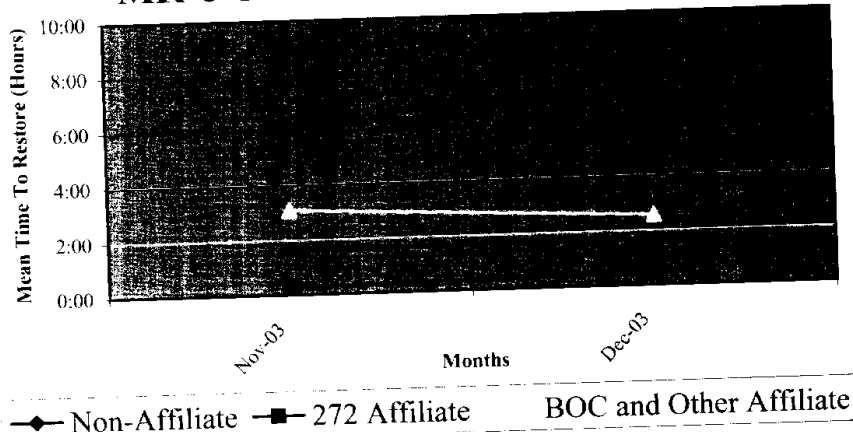
MR-6 Exchange Access - Mean Time To Restore Colorado Results

Attachment A-11a
Objective VIII-4

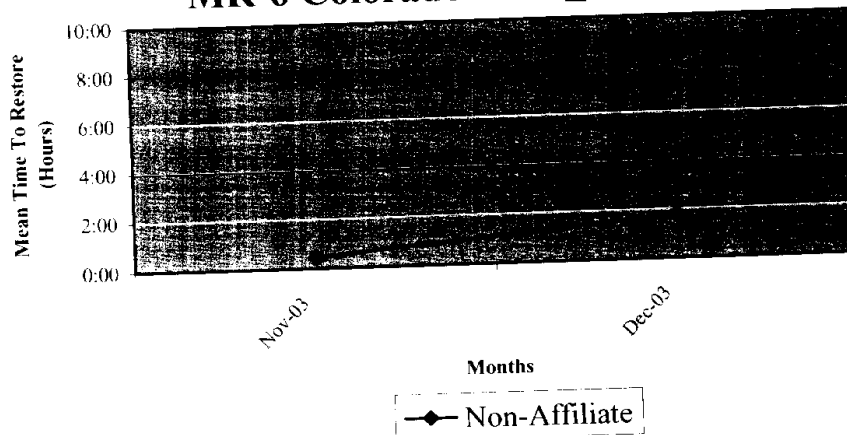
MR-6 Colorado FG_D272



MR-6 Colorado FRAMRLY272



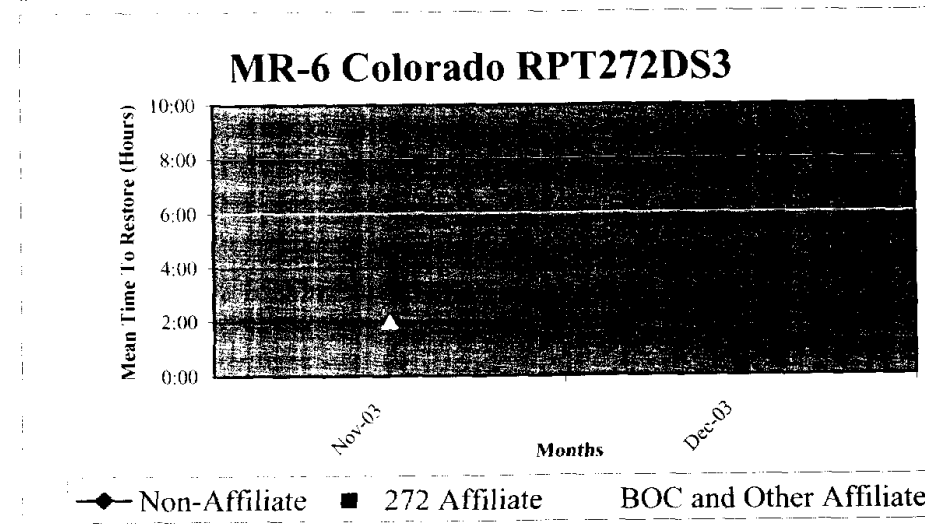
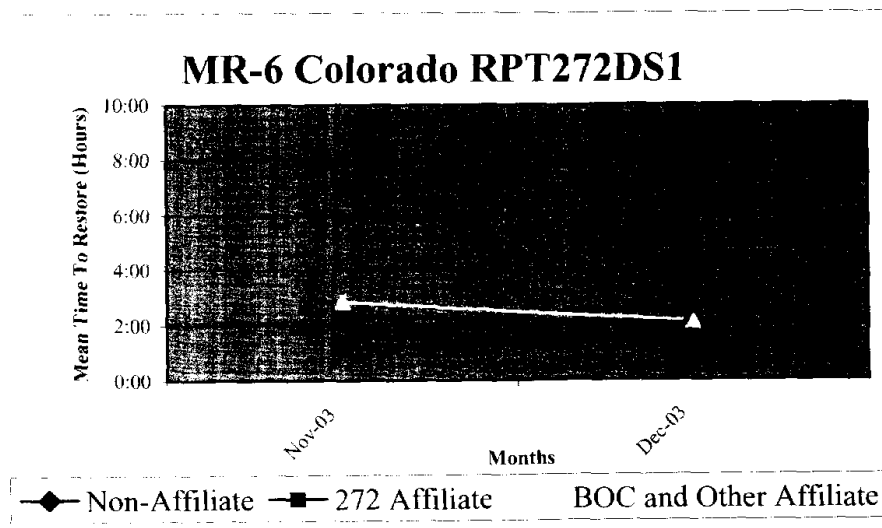
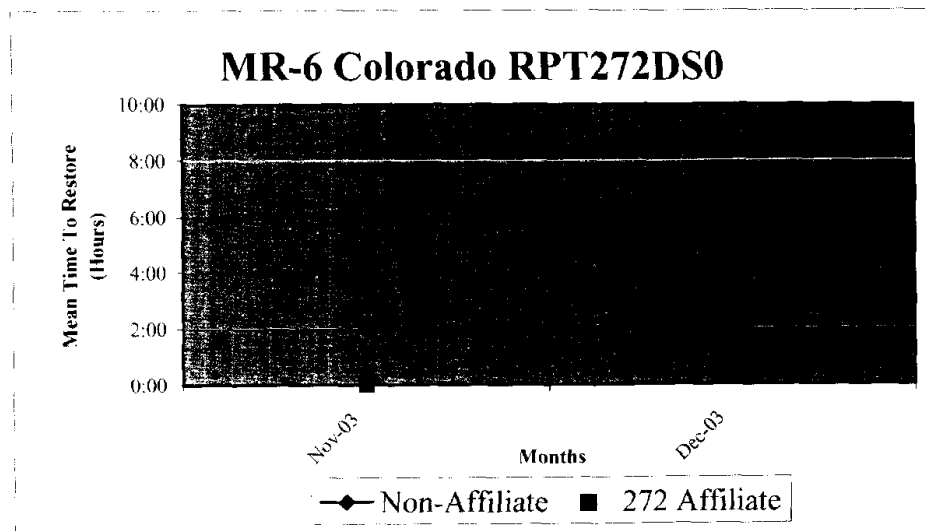
MR-6 Colorado OCN_272



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

**MR-6 Exchange Access - Mean Time To Restore
Colorado Results**

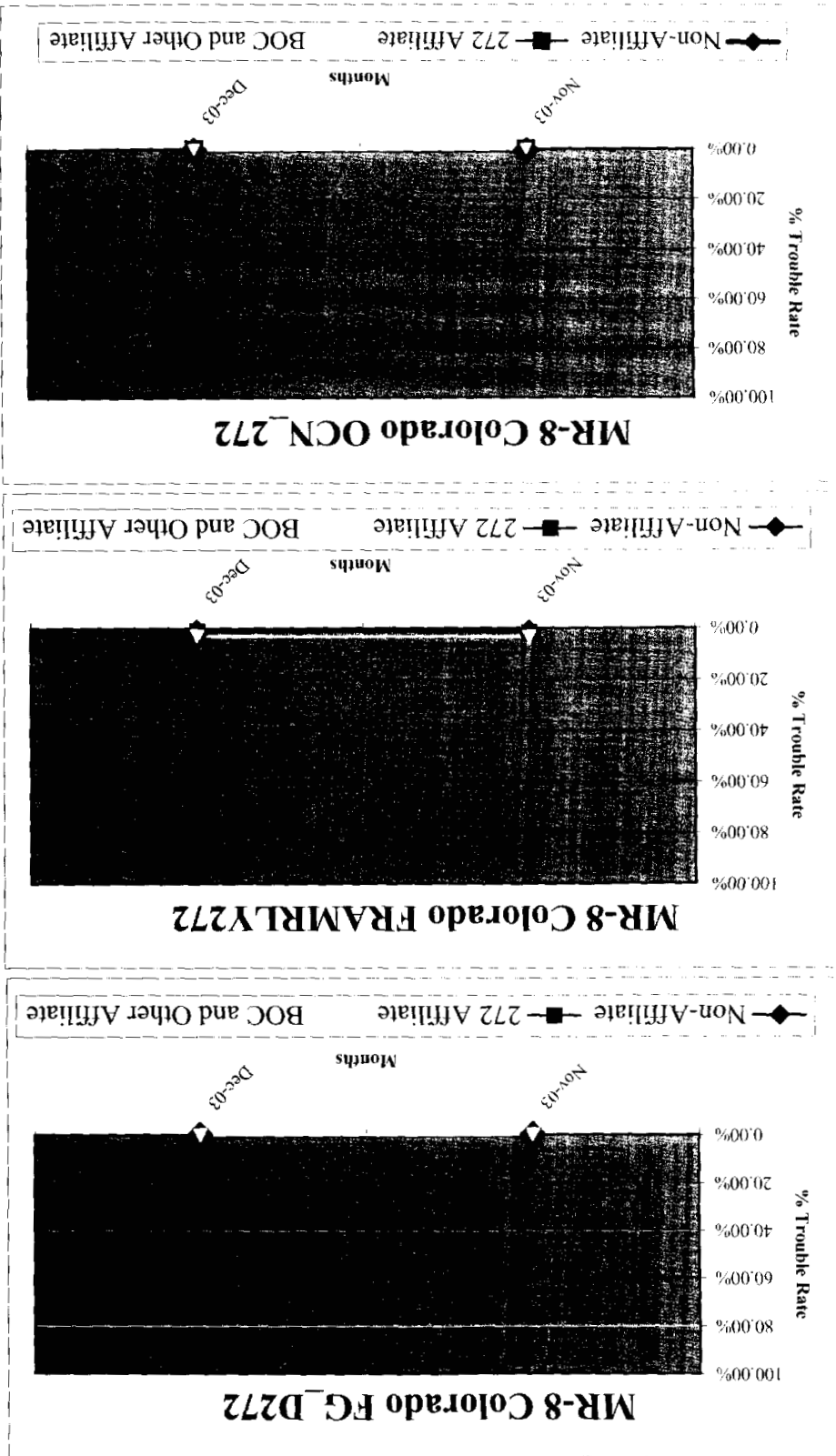
Attachment A-11a
Objective VIII-4



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

MR-8 Exchange Access - Trouble Rate

Colorado Results

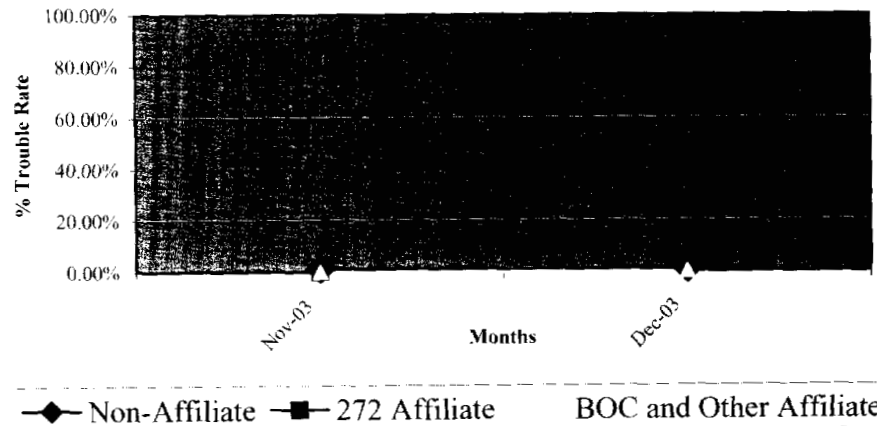


See Report of Independent Accountants on Applying Agreed-Upon Procedures,
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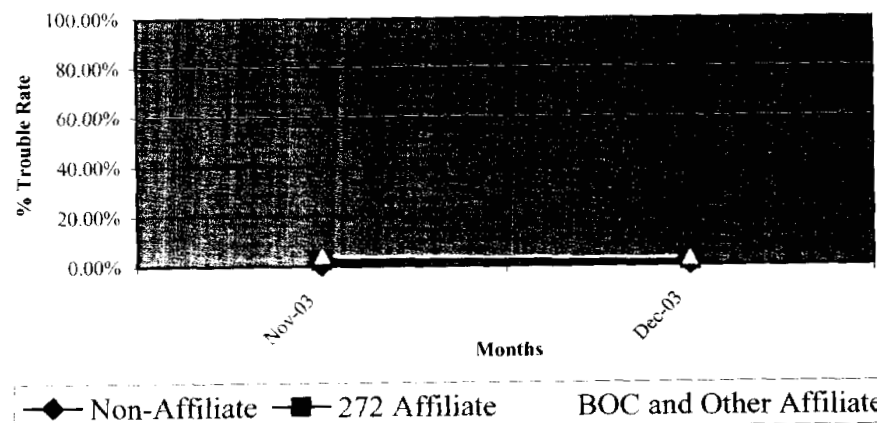
**MR-8 Exchange Access - Trouble Rate
Colorado Results**

Attachment A-11a
Objective VIII-4

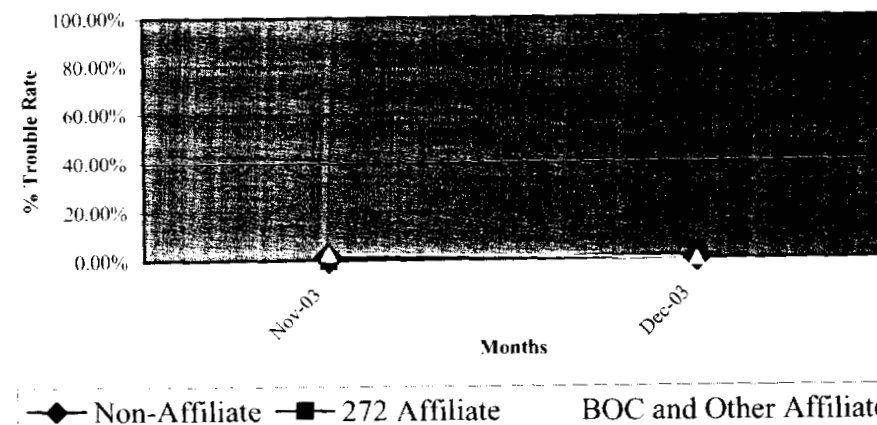
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MR-8 Colorado RPT272DS1



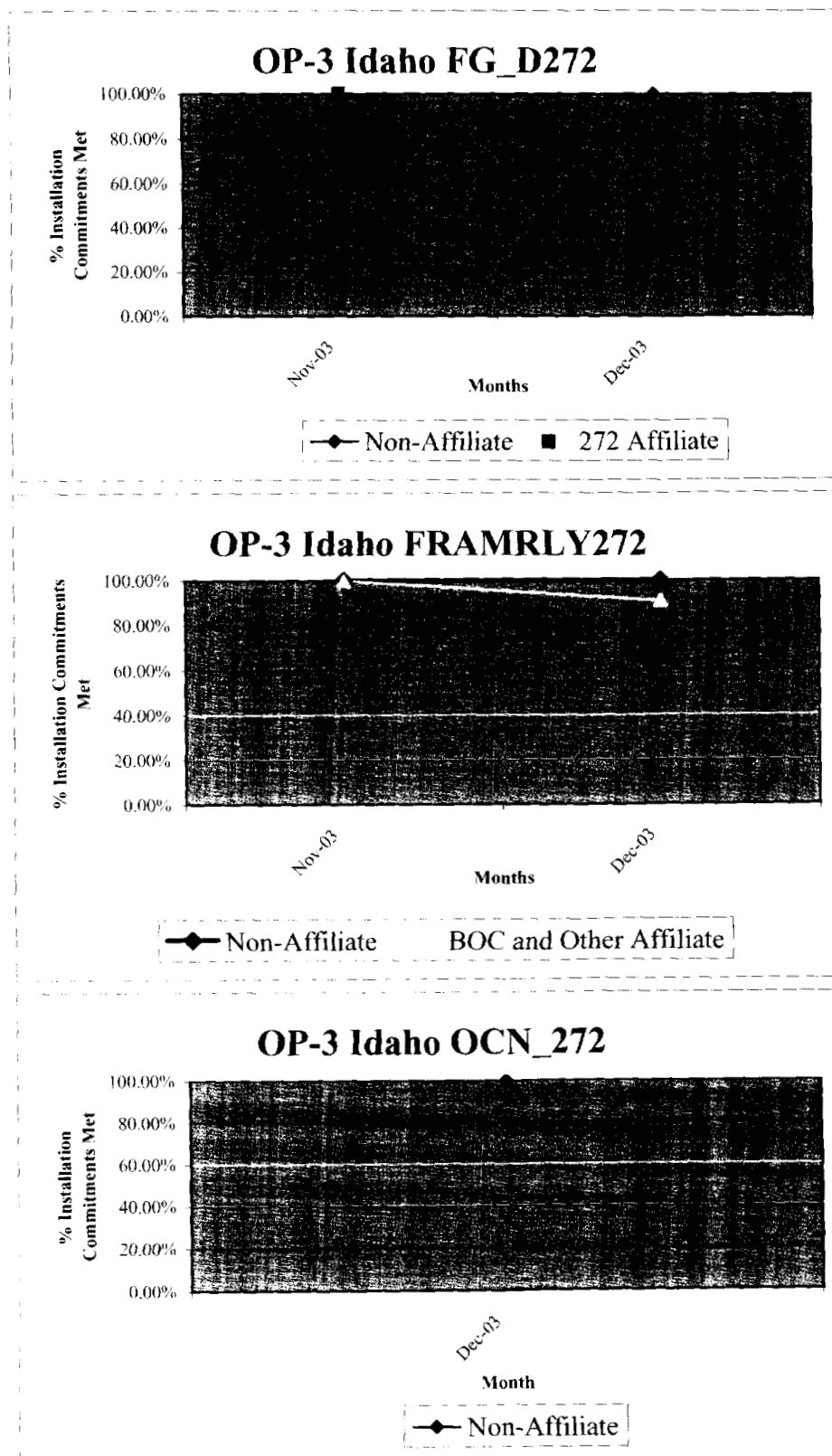
MR-8 Colorado RPT272DS3



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

**OP-3 - Exchange Access Installation Commitments Met By Due Date
Idaho Results**

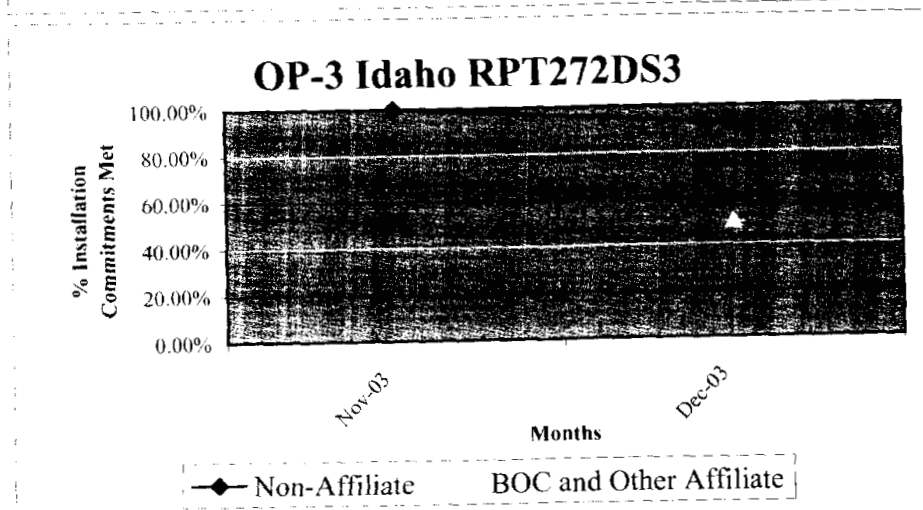
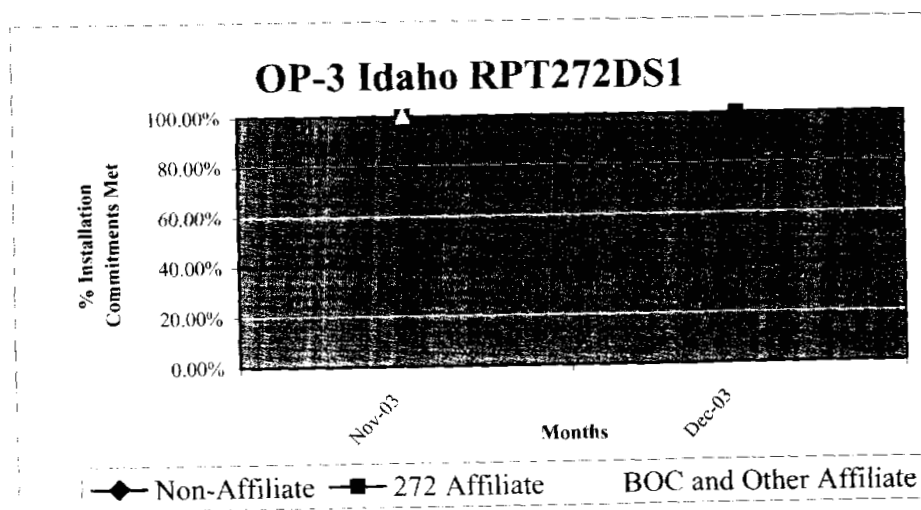
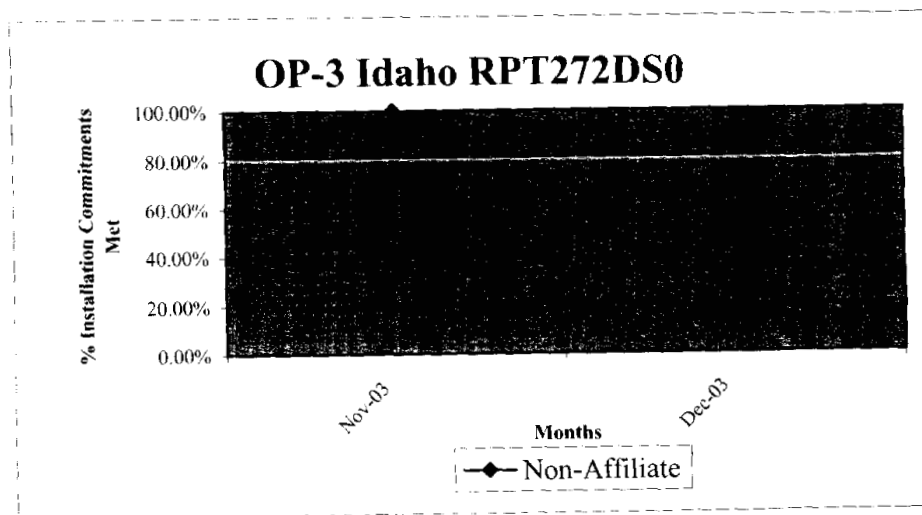
Attachment A-11b
Objective VIII-4



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

**OP-3 - Exchange Access Installation Commitments Met By Due Date
Idaho Results**

Attachment A-11b
Objective VIII-4

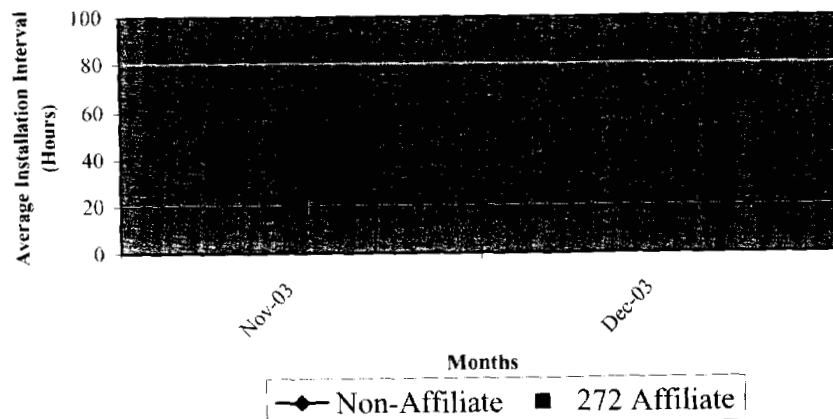


See Report of Independent Accountants on Applying Agreed-Up Procedures,
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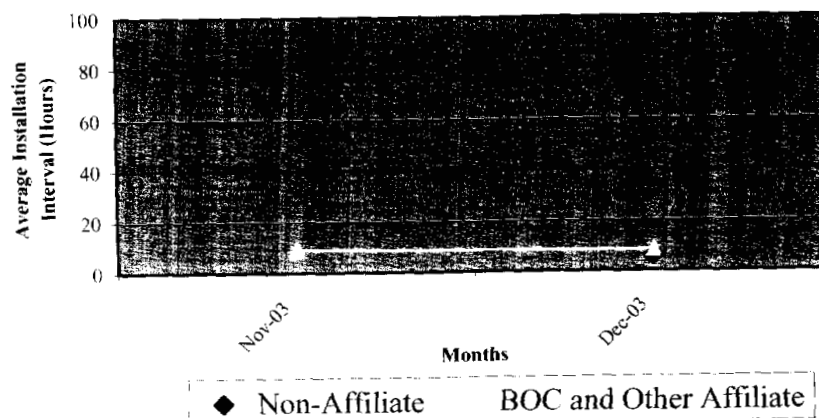
**OP-4 - Exchange Access Installation Interval
Idaho Results**

Attachment A-11b
Objective VIII-4

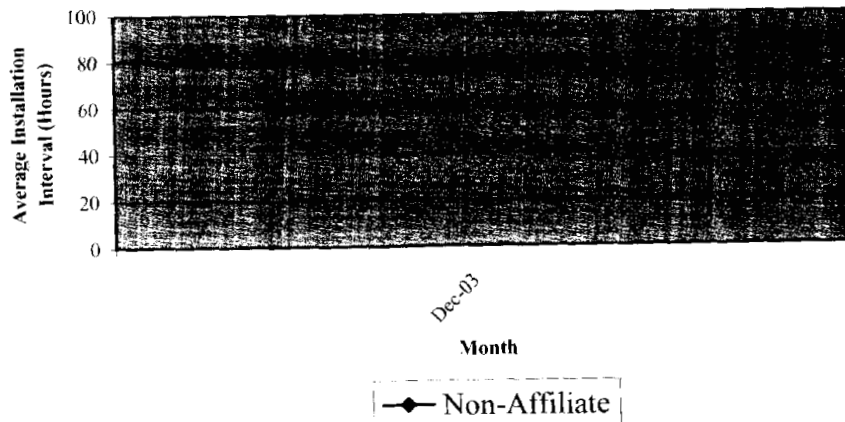
OP-4 Idaho FG_D272



OP-4 Idaho FRAMRLY272



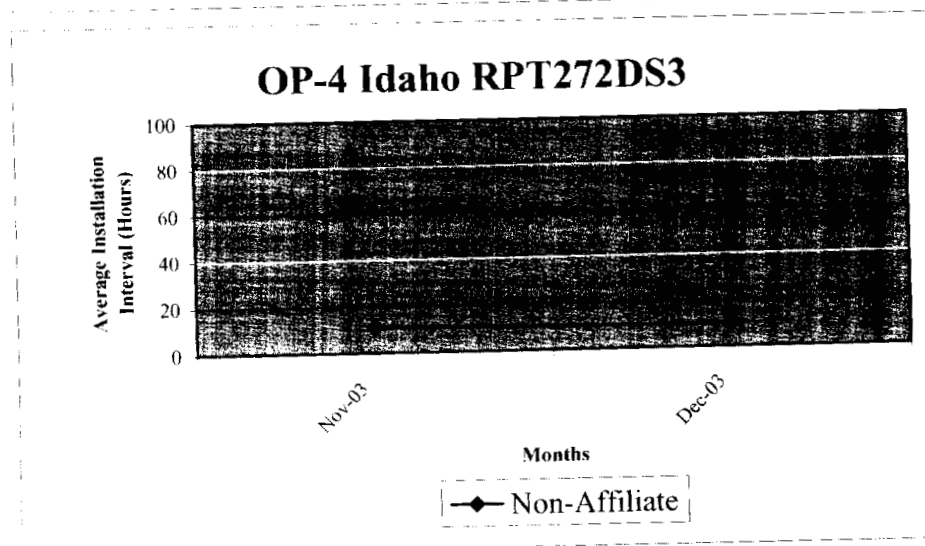
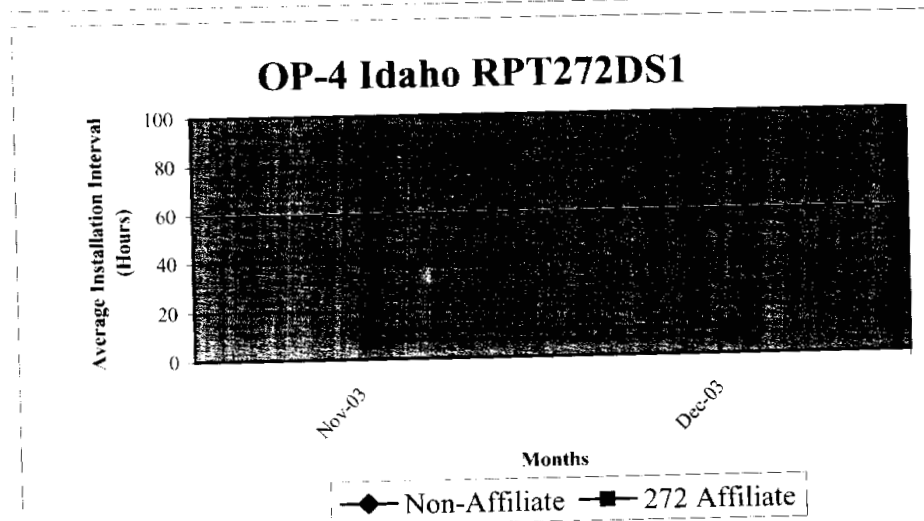
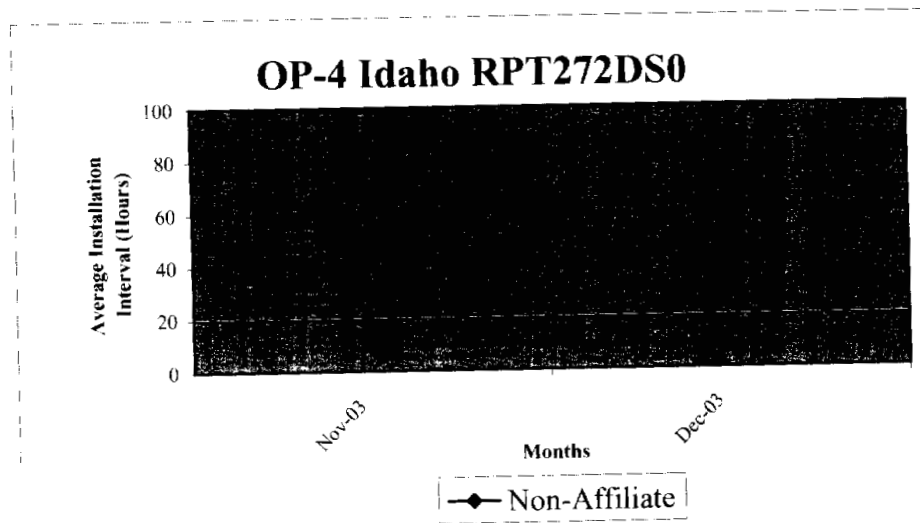
OP-4 Idaho OCN_272



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

**OP-4 - Exchange Access Installation Interval
Idaho Results**

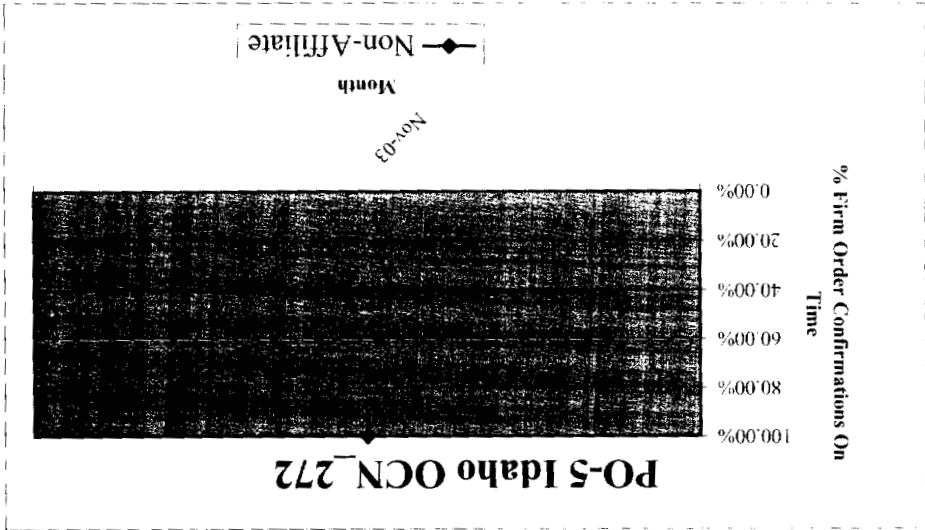
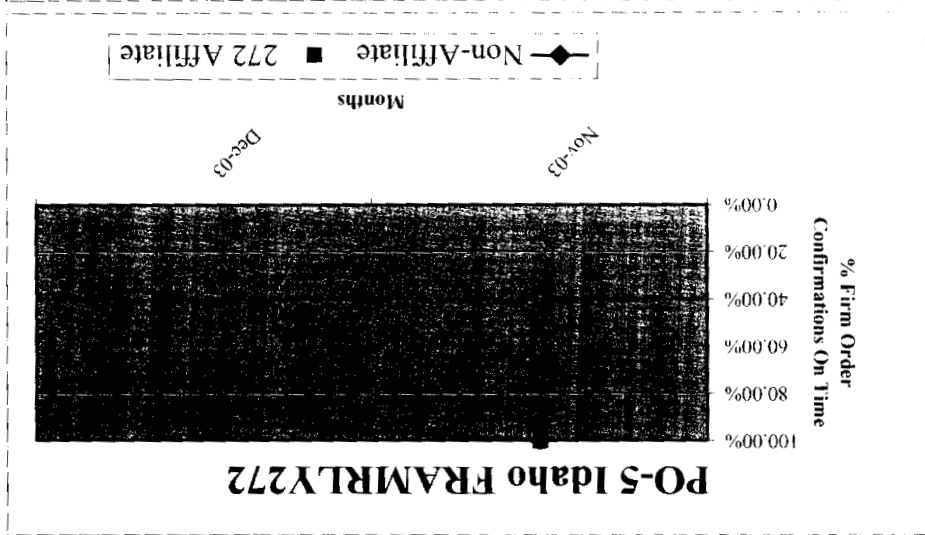
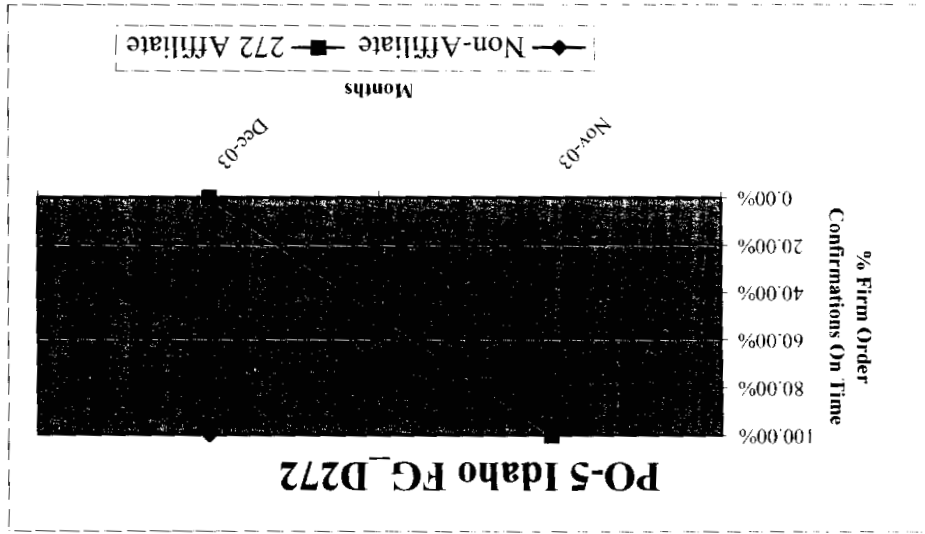
Attachment A-11b
Objective VIII-4



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

PO-5 Exchange Access Firm Order Confirmations On Time

Idaho Results

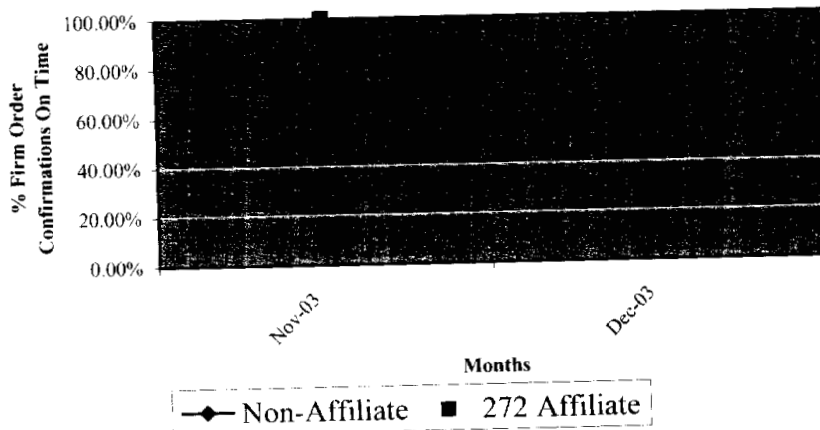


See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

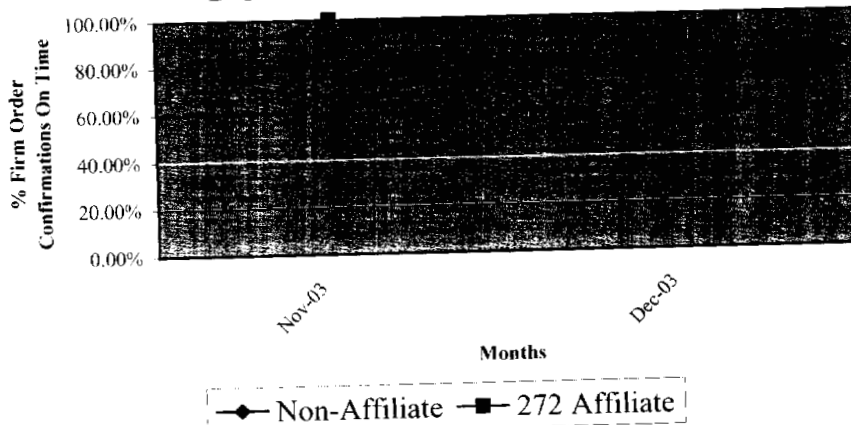
**PO-5 Exchange Access Firm Order Confirmations On Time
Idaho Results**

Attachment A-11b
Objective VIII-4

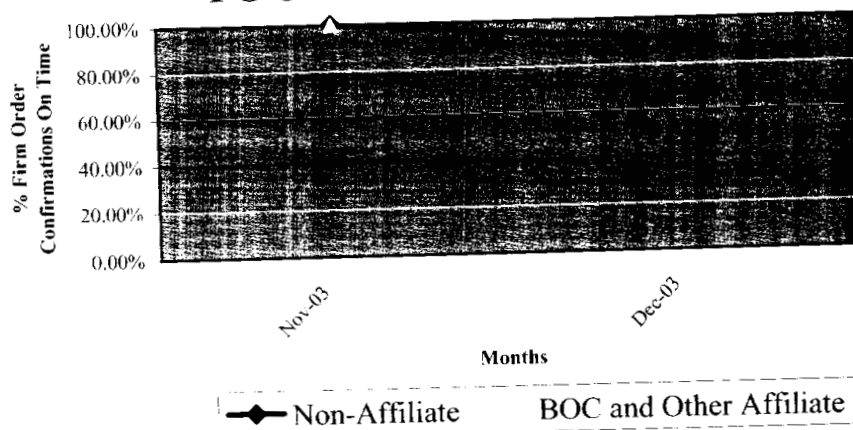
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PO-5 Idaho RPT272DS1



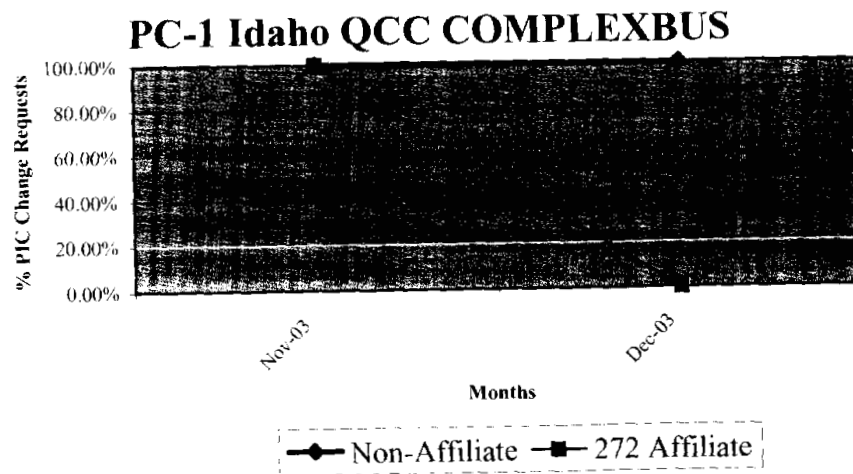
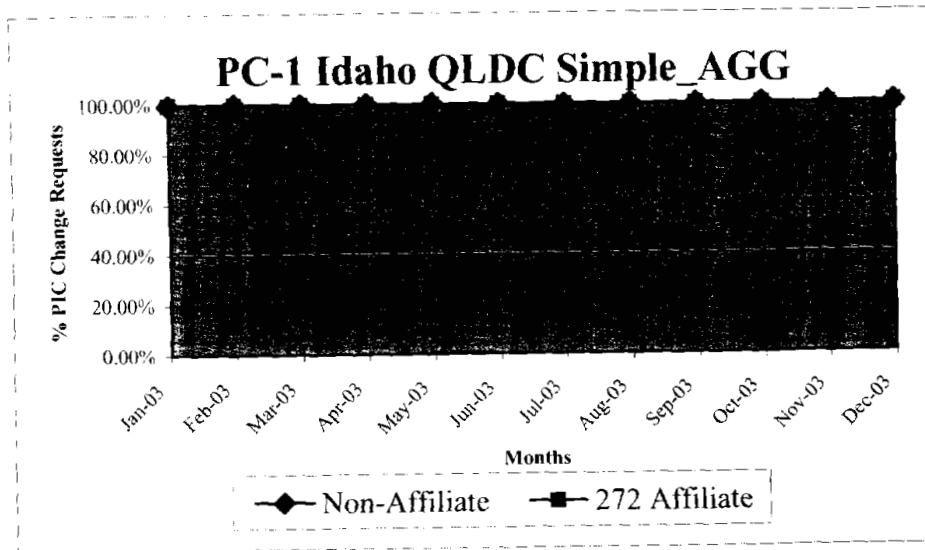
PO-5 Idaho RPT272DS3



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

**PC-1 PIC Changes
Timely IXC Initiated PIC Change Request
Idaho Results**

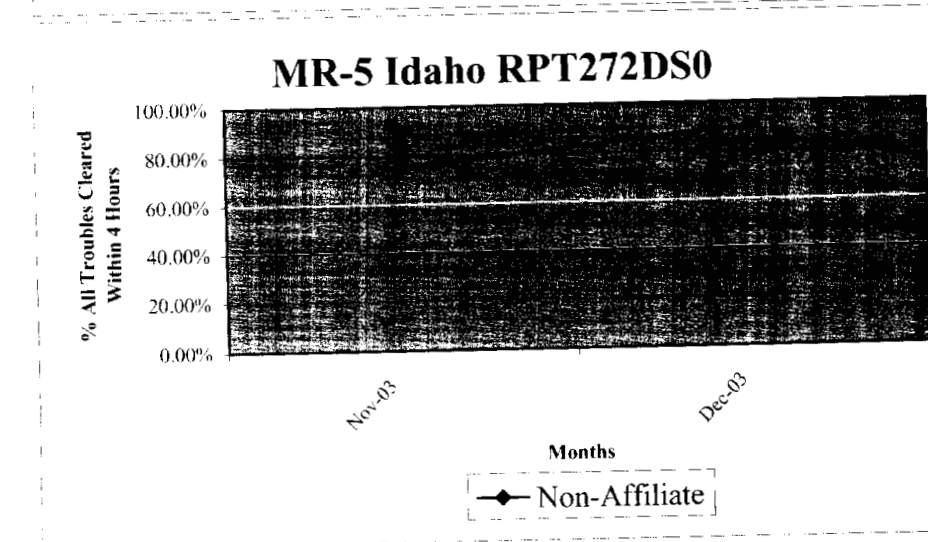
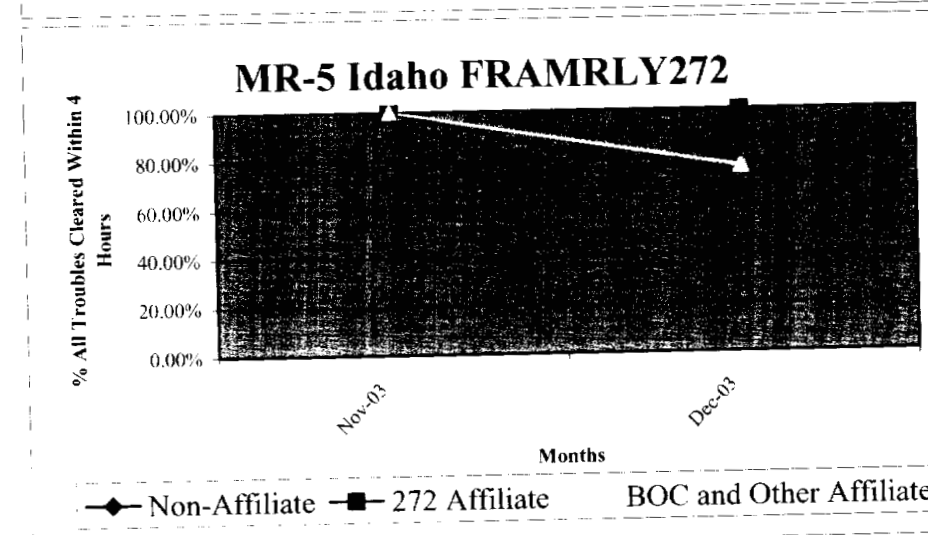
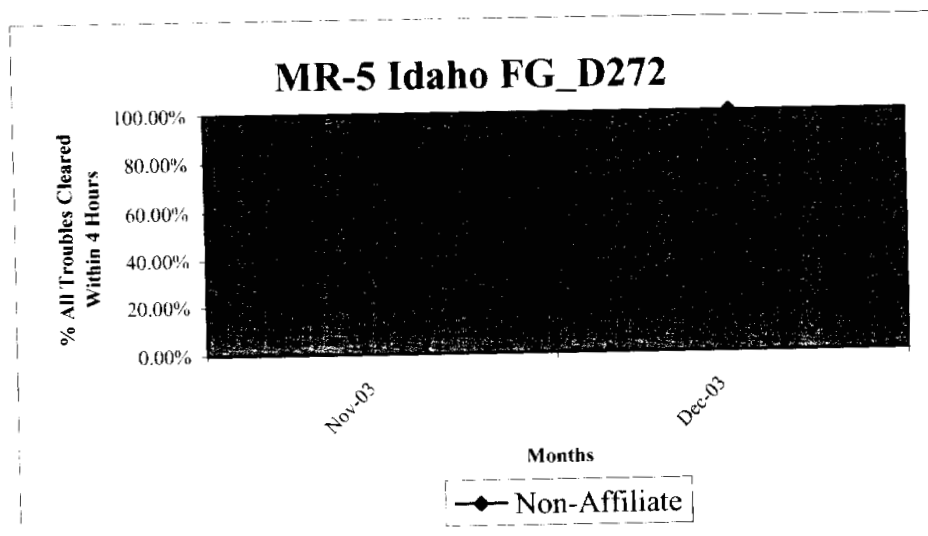
Attachment A-11b
Objective VIII-4



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

**MR-5 Exchange Access - All Troubles Cleared Within 4 Hours
Idaho Results**

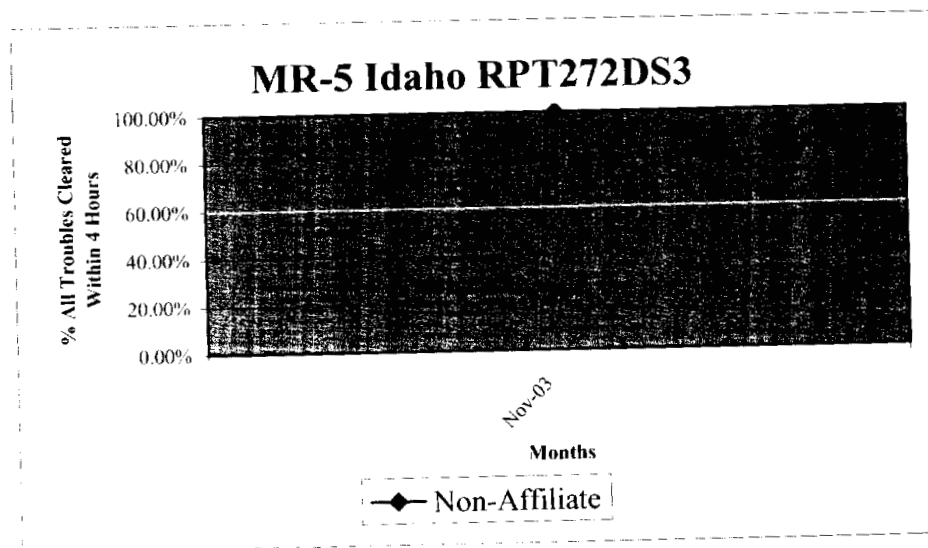
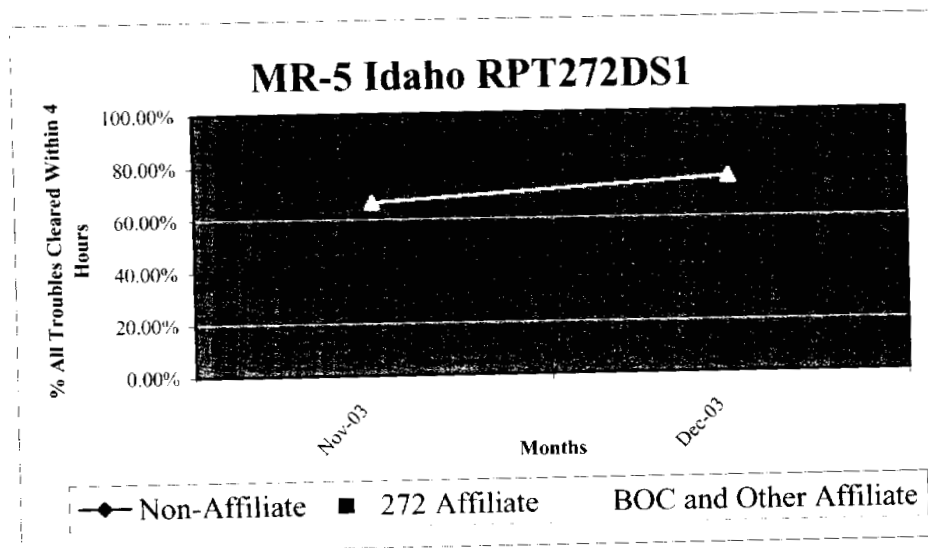
Attachment A-11b
Objective VIII-4



See Report of Independent Accountants on Applying Agreed-Up-on Procedures,
dated June 8, 2004

MR-5 Exchange Access - All Troubles Cleared Within 4 Hours Idaho Results

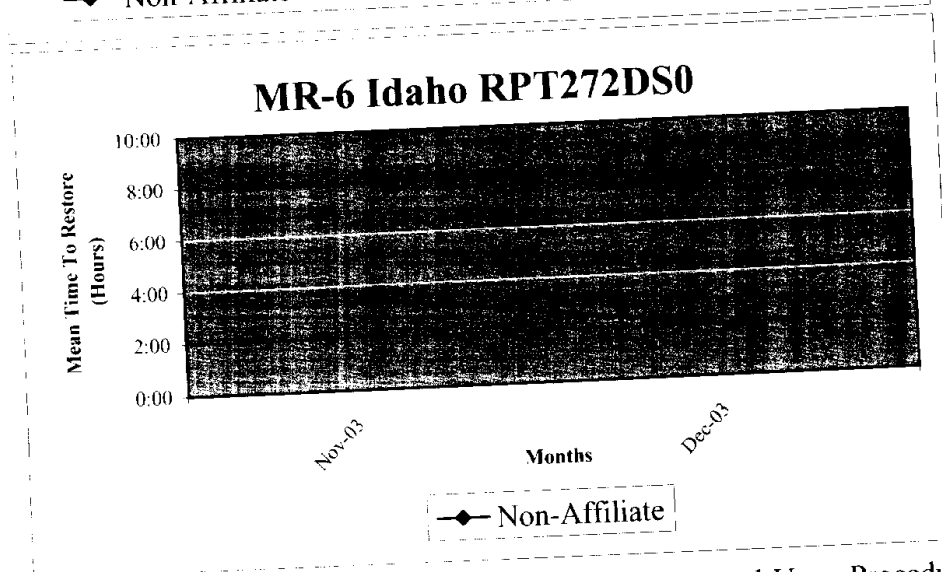
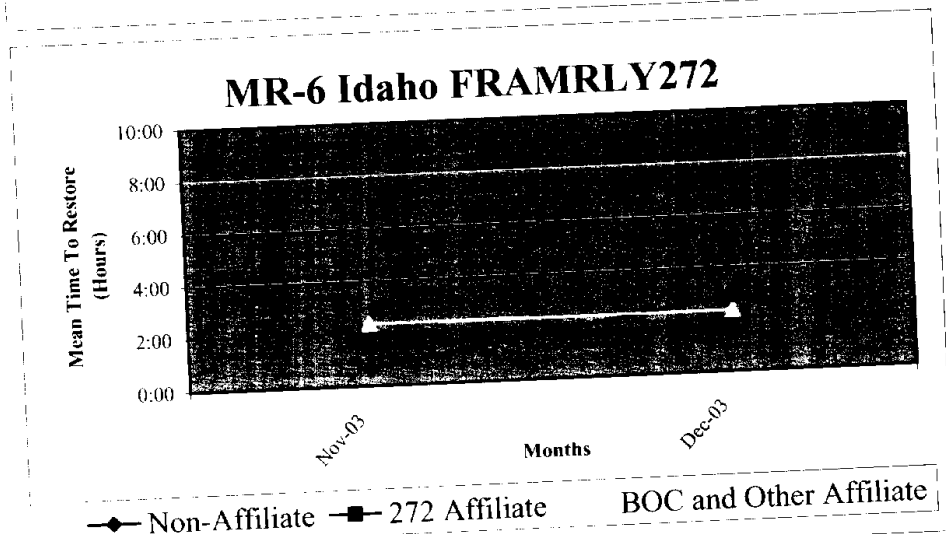
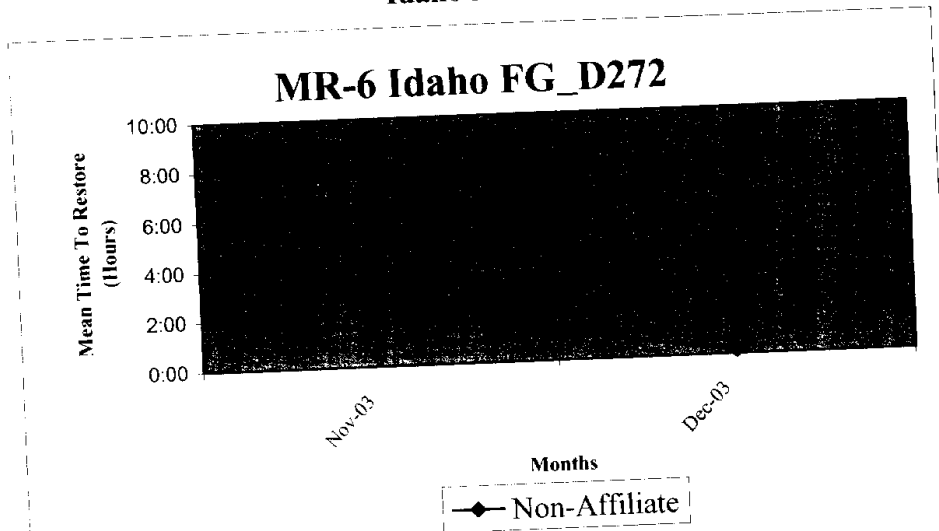
Attachment A-11b
Objective VIII-4



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

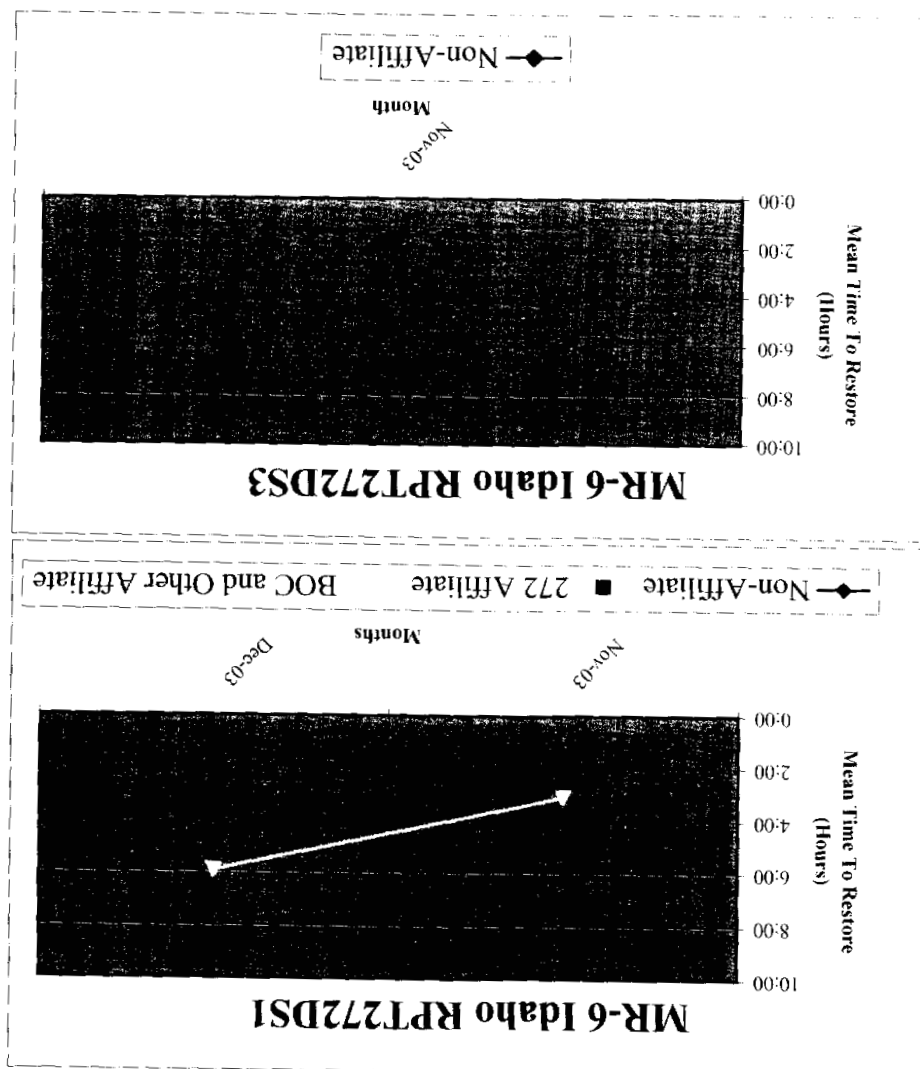
MR-6 Exchange Access - Mean Time To Restore Idaho Results

Attachment A-11b
Objective VIII-4



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

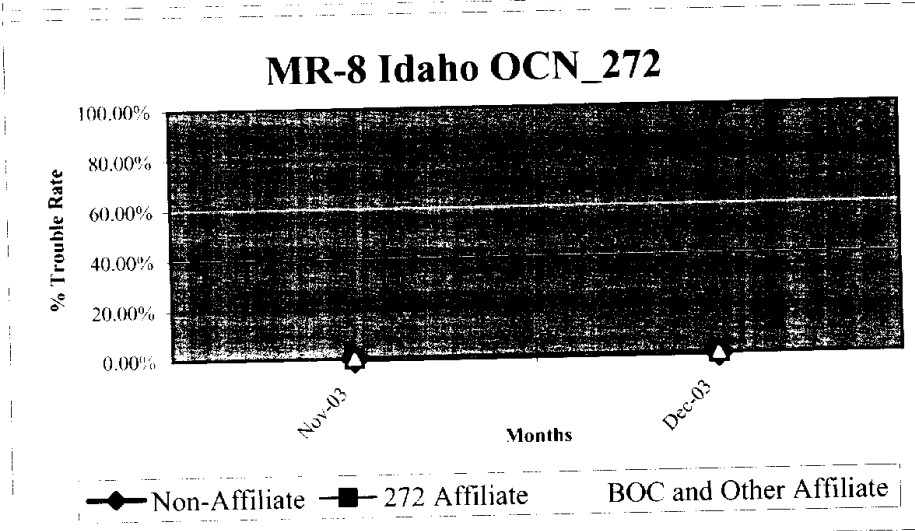
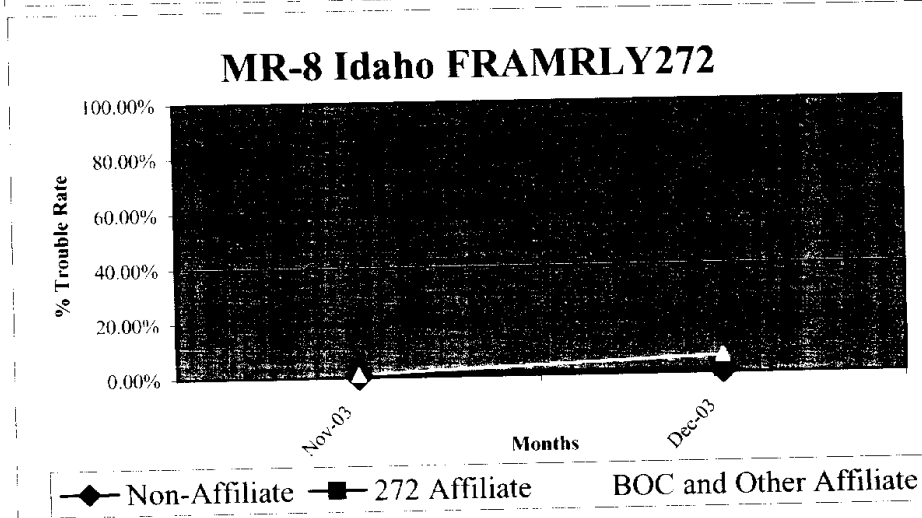
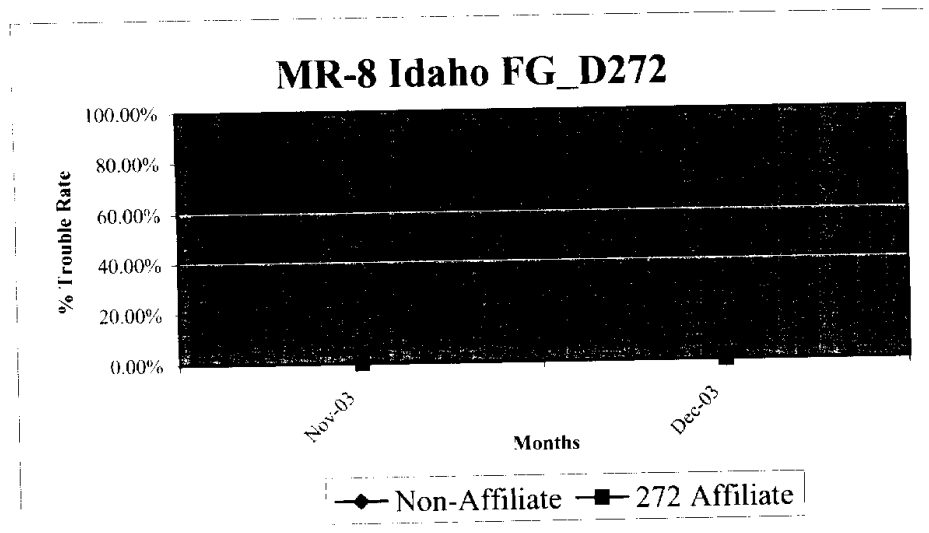
MR-6 Exchange Access - Mean Time To Restore Idaho Results



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

**MR-8 Exchange Access - Trouble Rate
Idaho Results**

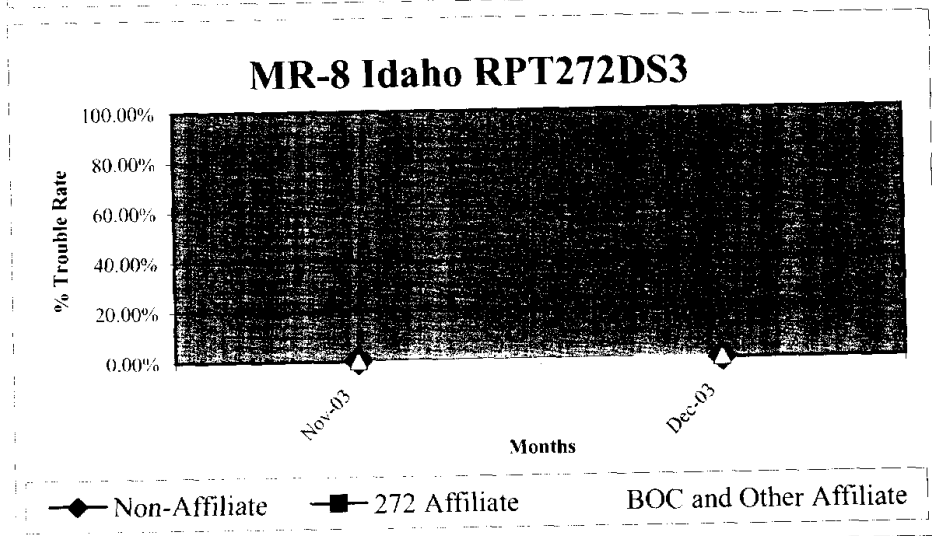
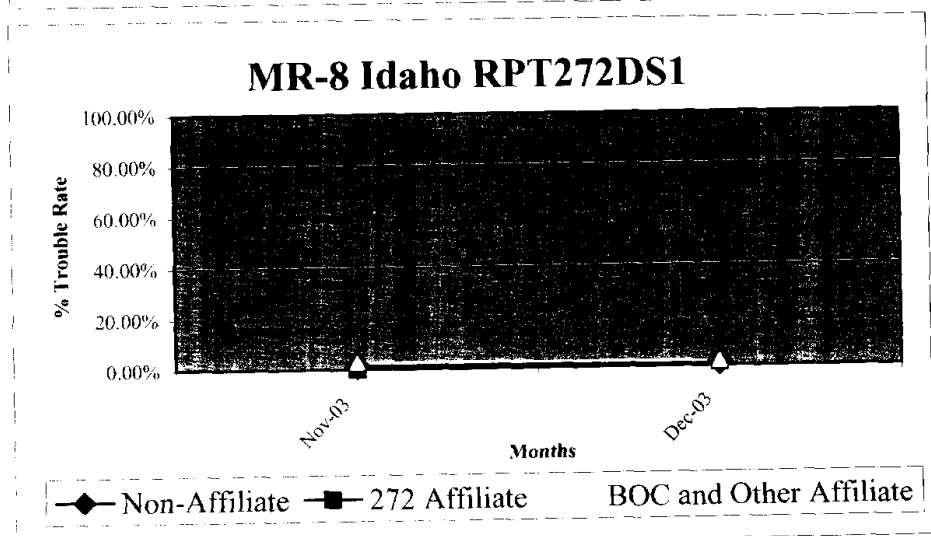
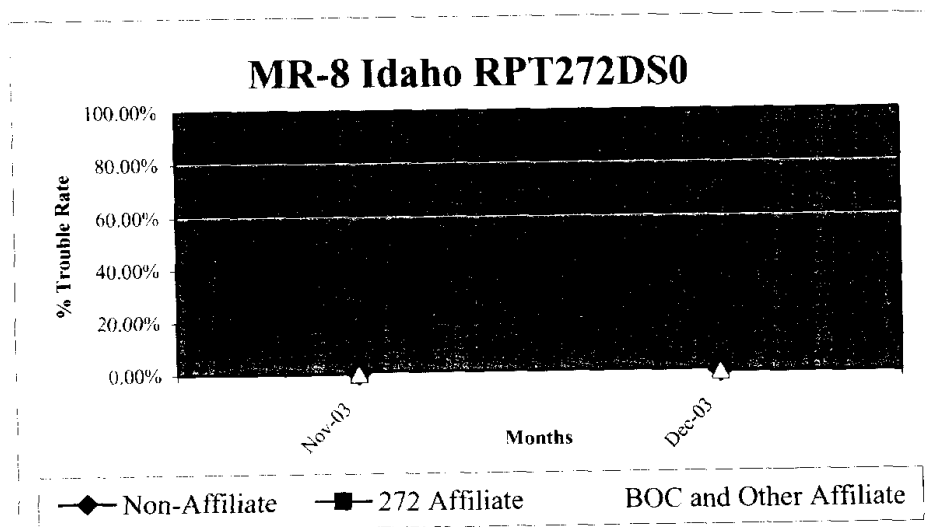
Attachment A-11b
Objective VIII-4



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004

**MR-8 Exchange Access - Trouble Rate
Idaho Results**

Attachment A-11b
Objective VIII-4



See Report of Independent Accountants on Applying Agreed-Upon Procedures,
dated June 8, 2004